

Successfully Implementing Law Firm Experience Management

#ILTACON18 #G079



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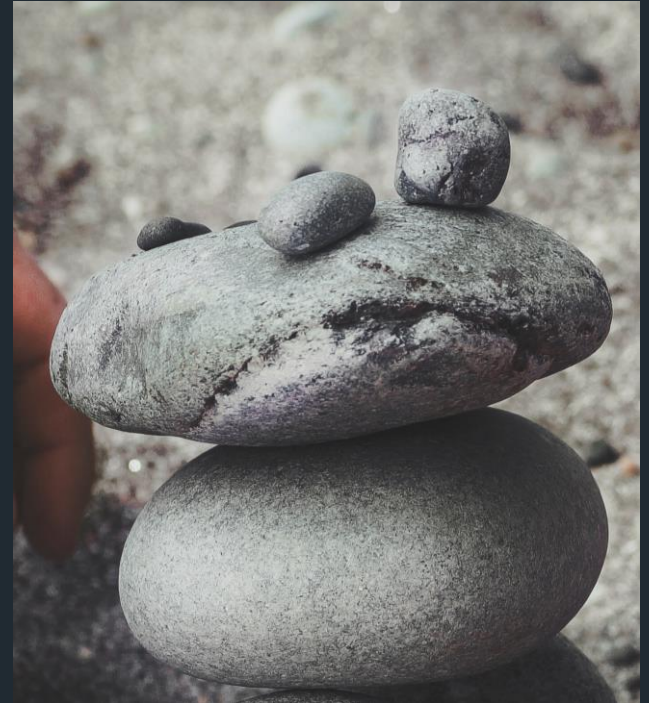
STRATEGY AND REQUIREMENTS

- Purpose
- Ownership
- Taxonomy
- Capture



BUILD

- Phasing
- Data Integration and Resolving Conflicts
- Security and Ethical Walls



POST-LAUNCH

- Tracking Success
- Maintenance
- The Future



QUESTIONS?

