



Office 2013 and WorkSite 9.0:
Smooth Sailing or Choppy Waters?

#DASPG6

**JERRY
SPRINGER**

Office 2013 and WorkSite 9.0:

Smooth Sailing or Choppy Waters?



Panelist:

M. Shane Stecher

*Chief Of Turning Things Off And Back On
Barrett & McNagy LLP*

Panelist:

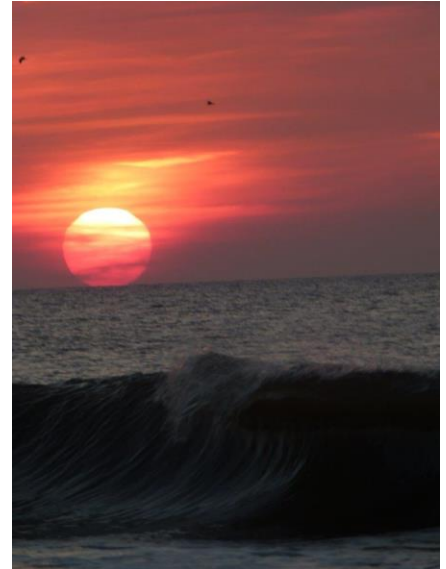
Gail Hansel

*General Overseer and Perplexing
Problem Solver
Venable LLP*

Panelist:

Jeff Carroll

*Hotfix Provider
Venable LLP*





Moderator:

Jeffrey Roach

President

Encoretech

Moderator:

Rex Balboa

Tinkerer and Handholder

Perkins Coie, LLP





Autonomy
*i*MANAGE

®

Questions

We'll now open it up for questions

Thank You



About Barrett & McNagny, LLP



Quick History: Barrett & McNagny LLP is among the largest northeastern Indiana law firms and one of the oldest law partnerships in the state. Our clients represent a cross-section of Fort Wayne, northeast Indiana, northwest Ohio and southern Michigan business communities, including banks, utilities, insurance companies, health care providers, manufacturers, media companies, and many family owned and closely-held businesses. We assist them as they form new businesses, plan and execute mergers and acquisitions, buy and sell real estate, finance development, solve employment problems, comply with environmental laws and other state and federal regulations, protect their intellectual property, such as patents, copyrights, and trademarks, collect debts and resolve business disputes and conflicts through negotiation, arbitration, or litigation in state and federal courts, from filing through all levels in the appellate process.

- Headquarters: Fort Wayne, IN
- # of Attorneys: 44

Barrett & McNagny, LLP: Reason to Jump



- User Experience: Issues with FileSite 8.5 SP3 Update 5 and MS Office 2007 was leaving a bad taste in our mouth regarding several user not responding issues, add-ins constantly getting disabled, etc. After piloting FileSite 9.0 Update 4 and Office 2013 for a couple of months we were seeing improved results in our testing environment. Since 2014 was a hardware upgrade year for our firm (laptops/desktops) and we were seeing an enhanced experience with FileSite we decided to adopt Office 2013.
- Other Projects: We have several projects slated for the next 2 to 3 years. With our project schedule, it made more sense to make this move now rather than creating additional images in 2015 that included Office 2013/FileSite 9.0 and spend the time pushing it out to the entire firm.

Barrett & McNagny, LLP: Roadmap

Hardware



Old Hardware:

- Dell Latitude E6400 Laptop
 - Windows 7 Professional 32-bit SP1
 - Dual Core P8800 2.66 GHz Processor
 - 4GB Memory
 - 128GB Solid State Drive
- Dell Optiplex 780 Desktop
 - Windows 7 Professional 32-bit SP1
 - Dual Core E5300 2.60 GHz Processor
 - 4GB Memory
 - 128GB SATA Hard Drive

New Hardware:

- Dell Latitude E6530 Laptop
 - 3rd Gen Intel Core i7-3540M 3.0GHz Processor
 - 8GB Memory
 - 128GB Dell Mobility Solid State Drive
 - Intel HD Graphics 4000
- Dell OptiPlex 7010 Desktop
 - 3rd Gen Intel Core i5-3570 Dual Core 3.4GHz Processor
 - 8GB Memory
 - 128GB Dell Mobility Solid State Drive
 - 1GB AMD Radeon HD 7470

Barrett & McNagny, LLP: Roadmap

Software



- Windows 7 Professional 64-Bit
- Office 2013 Standard/Professional 32-Bit
- FileSite 9.0 Update 4
- Workshare Professional 8.0 (Compare and Protect)
- ShoreTel Communicator 14.2
- Adobe Acrobat XI Standard

Barrett & McNagny, LLP: Ongoing Issues



- Outlook going into a “Not Responding” state or crashing (varies by user)
- Matter Worklist not populating correctly
- Save to Worksite not available in Adobe Acrobat (affects roughly 50% of our users)
- Occasionally users are unable to drag/drop emails into FileSite (user is prompted with error)
- Occasionally users are unable to send email (they will press the Send button, but nothing happens)
- Two issues related to Workshare Protect (are uncertain if these are related to FileSite)
 - Error in Action pop-up
 - Password prompt pop-up

Barrett & McNagny, LLP: Side Notes



- Technology Committee opted to not conduct user training prior to roll-out
- Most users loathe the new look/theme of the new 2013 Outlook client
- Currently testing DeskSite in our environment

Barrett & McNagny, LLP: Closing Thought



Shane found the below post on a message board. He thought it fit what the applications, perfectly.

"You start Windows...and see all the crazy colors. Wow...there are colors EVERYWHERE....it's like Teletubbies land. Then, you launch the Excel 2013 app...and all the life is instantly sucked right out of Windows. You can feel it in your bones. The Office apps are a barren, Boot Hill-esque, cold wasteland....with grey and white tumbleweeds and gravestones. Then, you go back into Metro...and WHAM...it's the Skittles rainbow monster voraciously attacking everything in sight. Nom nom nom nom. Big blocks of color coming at you....it's crazy like...wow man...what a Fear and Loathing in Las Vegas trip crazy! You are flying sky high with the bats and stingrays. Life is groovy. You then launch Outlook 2013 and WHAM...there you are...slammed down to the ground...back in Frankenweenie land ready to raise some dead animals or something.

How hard would it be to add a color option to Office 2013? Would it literally...take all of 10 minutes to code? Is there a color option coming soon? Like...in the next few weeks soon? If this is Microsoft's new schtick...I'll even accept a "Dripping Blood Red" or "Burnt Corpse Greenish Brown" theme option at this point....I'm so color deprived. Why isn't there any color in the number one Microsoft cash cow? Did vampires develop it? Did Trent Reznor manage the project? Is Office 2013 an homage to Boris Karloff? What's up?"

About Venable LLP



- Quick History: For over a century, we have built our firm based on a simple and enduring premise: We see the world through the eyes of our clients. We immerse ourselves in our clients' businesses to fully understand the context of their legal issues. Our clients know that our every decision – from hiring, to shaping our service areas, to expanding our global reach – is informed by our desire to better serve their needs.
- Headquarters: Baltimore, MD
- # of Attorneys: 610
- Fun Facts: We have bocce ball tournaments in our DC and Baltimore offices.

Venable, LLP: Reason to Jump



We have several projects slated for the next 2 to 3 years. With our project schedule, it made more sense to make this move now.

Venable, LLP: Roadmap

Software



- Windows 7 Professional 64-Bit
- Office 2013 Professional 32-Bit (New)
- Exchange 2007
- FileSite 9.0 Update 4\5 with EMM (New)
- Workshare Professional 8.0 (Compare and Protect) (New)
- Adobe Reader XI (New)
- Power PDF Advanced (New)

Venable, LLP: Ongoing Issues



- Outlook going into a “Not Responding” state or crashing (varies by user)
- CSAR-1753
- Unable to drag/drop emails into FileSite (Security Dialog prompt) CSAR-1689
- Outlook 2013 constant notification of disabled add-ins.
- Update 4 missing Visio integration.

Venable, LLP: Side Notes



- Currently testing DeskSite in our environment