



Harness Your Department's Knowledge
So You Can Work Smarter

Polling question one



Please respond to our Audience Poll.
A link can be found in the ILTA mobile app's
session description for this session. Or visit:

<http://ilta.cnf.io>

And look for this session in the list.

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Charlotte Riser Harris - moderator

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Thank you for joining us

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Why are we here today?

Areas for Consideration



- Department structure
- Roles and Responsibilities
- Metrics
- Matter management
- Collaboration
- Outside Counsel management
- Processes, Procedures, Policies
- Technology
- More?

Polling question two



Please respond to our second poll question. A link can be found in the ILTA mobile app's session description for this session. Or visit:

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Getting Started or Going to the Next Level



- Culture
- Requirements
- Strategy and Plans
- More?



What are some ideas for quick wins?



How does one maintain
momentum?

Questions

We'll now open it up for questions

Thank You

