



GOVERNMENTAL AGENCIES

Facebook, Inc.
Security Department/ Custodian of Records
1601 S. California Avenue
Palo Alto, CA 94304

Fax: 650-644-3229
Email: subpoena@facebook.com

Note(s): Requests maybe faxed, emailed, or mailed.

Legal Department:
156 University Avenue
Palo Alto, California 94301

Phone: 650-543-4800
Fax: 650-644-0236
Email: legal@facebook.com

The number to call to check the status of warrants 650- 543-4938

*Last Updated: February, 2010

Facebook has developed materials, including a *Law Enforcement Handbook*, to help officials understand Facebook and ways to request information to aid in their investigations.

CIVIL MATTERS

Users' data is protected by the Electronic Communications Privacy Act ("ECPA"). See 18 USC section 2701 et. seq. ECPA is a federal statute that prohibits Facebook from producing any "content" without notarized user consent or a Search Warrant.

Personally serve a valid California or Federal subpoena on Facebook. Out-of-state civil subpoenas must be domesticated in California. Facebook's registered agent for service of process is:

*Contact information for search warrants for many ISPs can be found at:

<http://www.search.org/programs/hightech/isp/default.asp#212>

**DRI Blog post by James Parton, <http://forthedefense.org/post/Obtaining-Records-From-Facebook-LinkedIn-Google-and-Other-Social-Networking-Websites-and-Internet-Service-Providers.aspx>

Custodian of Records, Facebook, Inc.
c/o Corporation Services Company
2730 Gateway Oaks Drive, Suite 100
Sacramento CA 95833

Fax: 650-644-3229

Email: subpoena@facebook.com

Facebook charges a **mandatory, non-refundable processing fee of \$500.00 per user account**. Enclose payment with your properly served subpoenas. A custodian declaration will be included with the return of materials, if any. Notarized declarations carry an additional \$100.00 fee.

Provide as much user identification information as possible to expedite your request:

- Requestor's full contact information (name, physical address, phone and email)
- Response date due (please allow 2-4 weeks for processing)
- Full name of user(s)
- Full URL to Facebook profile
- School/networks
- Birth date
- Known email addresses
- IM account ID
- Phone numbers
- Address
- Period of activity (specific dates will most likely expedite your request)

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LinkedIn Corporation
2029 Stierlin Court, Suite 200
Mountain View, CA 94043

Phone: 650-687-3600

Note(s): Legal Department Fax for Subpoenas: 650-810-2897

*Last Updated: September, 2009

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GOVERNMENTAL AGENCIES

MySpace.com
407 N. Maple Drive
Beverly Hills, California 90210

Phone: 888-309-1311
Fax: 310-356-3485
Email: lawenforcement@myspace-inc.com

Note(s): The MySpace Law Enforcement Team has a 24 hour team. Contact the Law Enforcement Team directly for their *Official Law Enforcement Officers/Investigators Guide*

24 LE hotline: 888-309-1311

Legal Compliance: 888-309-1314

*Last Updated: June, 2009

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The type of information MySpace can produce in response to a legal request is restricted by federal law. With a subpoena, MySpace may lawfully produce basic subscriber information and IP logs for a user's account. MySpace is prohibited from lawfully producing the contents of a user's private mail messages or stored content files held or maintained on behalf of a user to a any non-government entity, by the Stored Communications Act ("SCA") 18 U.S.C. §§ 2702-2703. The materials protected from disclosure by Section 2702(a)(2) include MySpace user content including, but not limited to, friend lists, photos, blogs and private messages.

MySpace requires personal service of subpoenas in civil matters. MySpace will accept personal service at between the hours of 9:30-12:30 and 2:30-5:30 at:

Custodian of Records for MySpace.com
2121 Avenue of the Stars, Suite 700
Los Angeles, CA 90067

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Personal service will also be accepted at CSC locations throughout the state of California. For a list of California locations, please call 888-690-2882. MySpace will only accept subpoenas from out-of-state civil litigants if they have been properly domesticated through a California court.

For civil matters, the users' consent must be accompanied by a subpoena. To provide proper consent, MySpace requires that a user supply a signed statement containing the friend ID for the account, the password associated with the account, the user's zip code, and the birth date provided to MySpace. You may also obtain an Order from the court compelling the owner of the account to consent to the disclosure of the emails in question.

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GOVERNMENTAL AGENCIES

Twitter, Inc.
c/o Trust and Safety
795 Folsom Street, Suite 600
San Francisco, CA 94107

Fax: 415-222-0922

Email: lawenforcement@twitter.com

*Last Updated: April, 2010

Twitter accepts subpoenas delivered by mail or fax. Acceptance of legal process by facsimile is for our convenience only and does not waive any objections, including the lack of jurisdiction or proper service. In order to expedite the process, subpoenas should include the URL of the Twitter profile in question, and details about what specific information is requested. Twitter conducts most correspondence via email, so please include an email contact so we may contact you. To contact us, email: lawenforcement@twitter.com

Only email from law enforcement domains is accepted. Non-law enforcement requests should be sent through our regular support methods. Non-law enforcement mail will be deleted.

CIVIL MATTERS

In accordance with our Privacy Policy and Terms of Service, non-public information about Twitter users is not released unless we have received a subpoena, court order, or other legal process document. Some information we store is automatically collected, while other information is provided at the user's discretion. Though we do store this information, it may not be accurate if the user has created a fake or anonymous profile. Twitter doesn't require email verification or identity authentication.

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GOVERNMENTAL AGENCIES

YouTube.com
Note(s): See Google Inc.

YouTube, LLC
901 Cherry Ave.
San Bruno, CA 94066

Phone: 650-253-0000
Fax: 650-253-0001

Last Updated: September, 2009

Google, Inc.
Google Legal Investigations Support
1600 Amphitheatre Parkway
Mountain View, CA 94043

Phone: 650-253-3425
Fax: 650-649-2939
Email: legal-support@google.com

Note(s): Custodian of Records Fax: 650-249-3429

Online Service - Google: Search, Gmail, Talk, YouTube, Blogger, AdWords, AdSense, Checkout, Orkut, Picasa, Sites, Groups, Docs, Maps, Earth, Video, Android and other Google Services.

YouTube LE Contact:
For International Law Enforcement Only:

The information you have requested is collected and maintained by Google Inc., a US company. As such, we ask that your request be directed to Google Inc. and through the proper legal channel. You may direct further communications to:

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Google Inc.
1600 Amphitheatre Parkway
Mountain View, California, 94043
USA

Phone: 650-253-3425
Fax: 650-469-0622
Email: lis-global@google.com

It is Google's policy to require formal legal process in accordance with U.S. law for disclosure of information related to any of our users. That said, we also cooperate with law enforcement investigations in other countries where valid legal process for disclosure of information is provided and such disclosure can be made in compliance with U.S. laws. Towards that end, for basic subscriber information (registration page and recent IP logs) we may accept an Order or Warrant signed by a judge or magistrate in your jurisdiction, or other valid and authenticated legal process. Please forward such process addressed to Google Inc. at the address and/or facsimile number provided above for evaluation. Content requests issued from a non-US government, we understand that such requests should be made in accordance with the Mutual Legal Assistance Treaty (MLAT) or the letters rogatory process. We are not able to provide you with the specific requirements in your jurisdiction, but encourage you to contact counsel for guidance in this process.

*Last Updated: October, 2009

CIVIL MATTERS

Google will only accept subpoenas issued from Santa Clara Superior Court (home of Silicon Valley)**. A subpoena to Google must be served on:

Google Custodian of Records
1600 Amphitheater Parkway
Mountain View, CA 94043

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Microsoft Corporation
Microsoft Online Services
Custodian of Records
1065 La Avenida, Building #4
Mountain View, CA 94043

Note(s): Legal documents fax to 425-708-0096 attn: Custodian of Records.

Phone: 425-722-1299 (law enforcement)
(1 or 0 for emergencies only, or follow the prompts by service for non- emergencies and follow ups)
Fax: 425-708-0096 (preferred service method).

*Last Updated: April, 2010

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