

Small Firm IT Discussion Forum



What's in Your
Toolbox???



SPEC7: Group Therapy for Small Firm IT Professionals

- ◆ Kathryn McCarthy ~ Miller Starr Regalia
- ◆ Karen Norman ~ Downs Rachlin Martin PLLC
- ◆ Tara Runyan ~ Kazan, McClain, Satterley, Lyons, Greenwood & Oberman



Challenges

- ◆ Delivering Services Comparable to Large Firms
- ◆ Keeping Current with Tech Trends
- ◆ License Management
- ◆ How Many Hats Can You Wear?



Pain Points

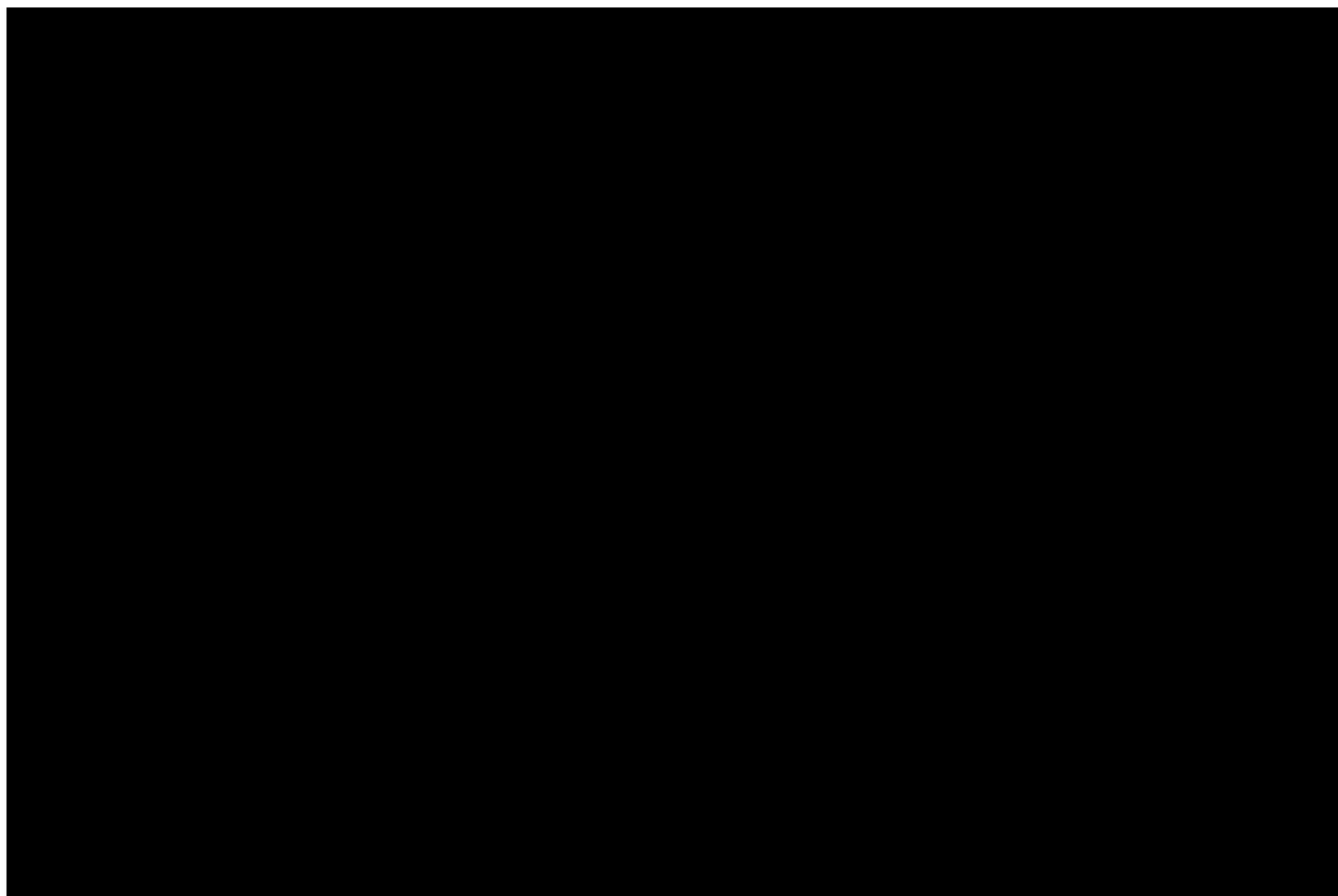
- ◆ Large Project Management (Rollouts, Upgrades and Updates - Oh My!!!)
- ◆ Virtualization (Servers: Yes, Desktops: Not so much?)
- ◆ Business Continuity (Preparing and Recovering from Business Impacting Events)



Tools

- ◆ Managed Services
- ◆ SAAS
- ◆ Creative Use of Existing Applications
- ◆ Secret Weapon Resources (ILTA eGroups and beyond)





Thank You!

