

Leveraging VDI Through Citrix To Deliver a Secure Anytime, Anywhere, Any Device Desktop



Speakers

- ◆ Eric Morcom
- ◆ Network Administrator: Otten Johnson
- ◆ 35 Attorneys, 65 seats, 1 office
- ◆ Citrix XenApp



Speakers



- ◆ Dave Rigali
- ◆ CIO: Gray Robinson (formerly Lowndes Drosdick)
- ◆ 100 Attorneys, 225 seats, 2 offices
- ◆ Citrix XenDesktop / XenApp / AppSense

Speakers



- ◆ Rick Thompson
- ◆ CIO: Brownstein Hyatt Farber Schreck, LLP
- ◆ 260 Attorneys, 600 seats, 12 offices
- ◆ Citrix XenDesktop / XenApp / AppSense / NetScaler

Moderator

- ◆ Shane Swacus
- ◆ Manager, HBR Consulting
- ◆ Desktop and Mobility Architect



Objectives for this Presentation

- ◆ Introduce you to three successful Citrix VDI implementations
- ◆ Discuss what considerations go into a successful VDI deployment
- ◆ Identify challenges, both expected and unexpected, and the solutions that were developed
- ◆ Help you decide whether Citrix VDI is right for your firm

Project Drivers and Goals

- ◆ What were the business drivers for your implementation?
- ◆ What were your goals / objectives?
- ◆ Who drove the adoption of VDI? Firm or IT?

Getting Buy-in

- ◆ How did you get buy-in from the firm's leadership to implement a VDI solution?

Managing User Expectations

- ◆ How did you go about setting expectations within your user community?
- ◆ Are there risks of over selling / underselling the technology?
- ◆ How do you manage expectations on an on-going basis (e.g., requests for new applications)?

Project Planning

- ◆ What was the scope of your project?
- ◆ Persistent or non-persistent desktops?
- ◆ Did you use outside professional services?
- ◆ How long did it take, and was it on time / on budget?

Third Party Technologies

- ◆ Did you incorporate any third party technologies into your solution?
- ◆ What Hypervisor did you use?
- ◆ What did you use for application packaging, application management and/or environment (policy) management?

Security / Mobility

- ◆ How are you meeting security requirements for BYOD?
- ◆ How did you address “un-plugged” access?

Lessons Learned

- ◆ Looking back, is there anything you would have done differently?

What Does Success Look Like?

- ◆ What are the biggest advantages to your VDI implementation?
- ◆ What feedback are you getting from your attorneys?

Missed Goals / Objectives

- ◆ Was there anything you set out to accomplish, but weren't able to?
- ◆ Were the business drivers you identified met?

Audience Q&A



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Final Panel Question

- ◆ Would you champion Citrix VDI at a new firm?