

Mobile War Rooms and Trial Sites

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How to access Poll Questions?

- ◆ Go to <http://ilta.cnf.io> on your mobile device or laptop
- ◆ Select this session -

CTPG2 - Mobile War Rooms and Trial Sites

Poll Question #1

- ◆ What is your role?
 - ◆ IT Staff & Management
 - ◆ IT Executive
 - ◆ Litigation support
 - ◆ Attorney / Paralegal

Poll Question #2

- ◆ Why are you interested in this session?
 - ◆ Want to have more awareness of the technology used
 - ◆ Deciding if I insource or outsource to support remote trials
 - ◆ Want to understand issues and concerns regarding supporting remote trials
 - ◆ Want to better understand how vendors provide these services
 - ◆ Other

Setting the Stage

- ◆ What is the challenge?
 - ◆ Variety of scenarios
 - ◆ TROs, hearings, Markman, Short trial, Medium trial, large trial
 - ◆ Connectivity
 - ◆ Technical limitations
 - ◆ Costs
 - ◆ Proportionate to the needs of the case
- ◆ What are the solutions?
 - ◆ Technology

Poll Question #3

- ◆ If you have to support a remote trial, how do you handle the technology aspect?
 - ◆ Insource completely
 - ◆ Mostly insourced
 - ◆ Mostly outsourced
 - ◆ Outsource completely

Increasing Complexity



Who is the Customer?

- ◆ Who needs the technology?
 - ◆ Your Attorneys
 - ◆ Jury consultants
 - ◆ Witnesses
 - ◆ Trial technology consultants
 - ◆ Graphic consultants
 - ◆ Paralegals
 - ◆ Attorneys (for multiple parties)

Courtrooms vs. Warrooms

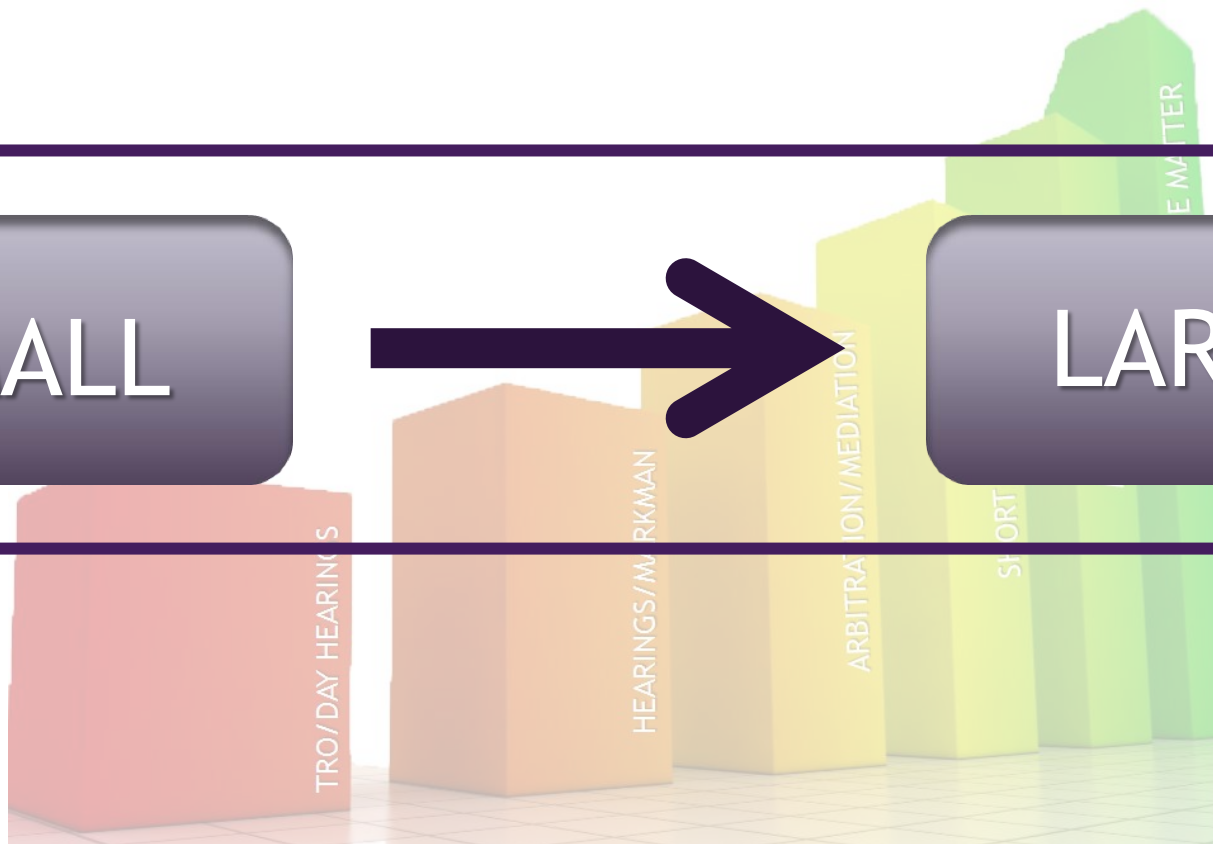
- ◆ Courtrooms - consider infrastructure limitations & rules
 - ◆ Rural
 - ◆ State
 - ◆ Federal
- ◆ War rooms - consider infrastructure limitations
 - ◆ Informal (a bench)
 - ◆ Short-term (local counsel's office)
 - ◆ Long-term (hotel, dedicated offices)

Increasing Complexity

SMALL



LARGE



Connectivity & Security Needs

- ◆ Very Small teams (1 - 2 attorneys)
 - ◆ Minimal Connectivity, wireless access
- ◆ Small (3-5 people)
 - ◆ VPN may be required
- ◆ Medium team (5 - 10 people, multiple parties)
 - ◆ Segmented network may be required
- ◆ Large team (10 - 20 people)
 - ◆ Segmented with support for copiers, fax, and local network storage
- ◆ Very large team (20+)
 - ◆ “full” network environment

Poll Question #4

- ◆ If you've ever had to support a remote trial with technology, what is the largest you've had to support?
 - ◆ Small
 - ◆ Medium
 - ◆ Large

Size & Complexity Aside

1

ACCESSIBILITY

What You Need and Where You Need It

2

SECURITY

Controlling Access of Data and Permissions

3

REDUNDANCY

Successfully Surviving the Unexpected

Keys to Success

ACCESSIBILITY

Internet Connectivity - Court Filings/Home Office
Email and Communication with Outside World
Data, Exhibits & Depos

SECURITY

Private Network
War Room Network Users - Permissions and Roles
Segmentation: clients, witnesses, legal conflicts

REDUNDANCY

Local data on server or NAS
Internet / WAN circuits
Equipment Backups

Accessibility

- Small
 - Hotel wifi & 4G hotspot
 - Smartphone & desktop softphone
 - Printouts
 - Collaboration (IM, audio & web conferencing, etc)
- Medium
 - Hotel wired access (public IP, no splash page), secondary dedicated Internet circuit
 - VPN phone, desktop softphone & video
 - Printers, scanners, storage, video deposition gear, etc
- Large
 - Temporary office space with redundant WAN circuits & guest Wifi
 - IP phones
 - Video conferencing equipment

Security

- Small
 - Locking portable drives
 - Mobile device management
 - Secure collaboration (IM, voice, video, web Conferencing)
- Medium
 - Site-to-Site VPN tunnel
 - Separate network cabling from hotel
 - Physical security
- Large
 - Network segmentation
 - Badge readers & video surveillance
 - Security guards
 - Network security monitoring

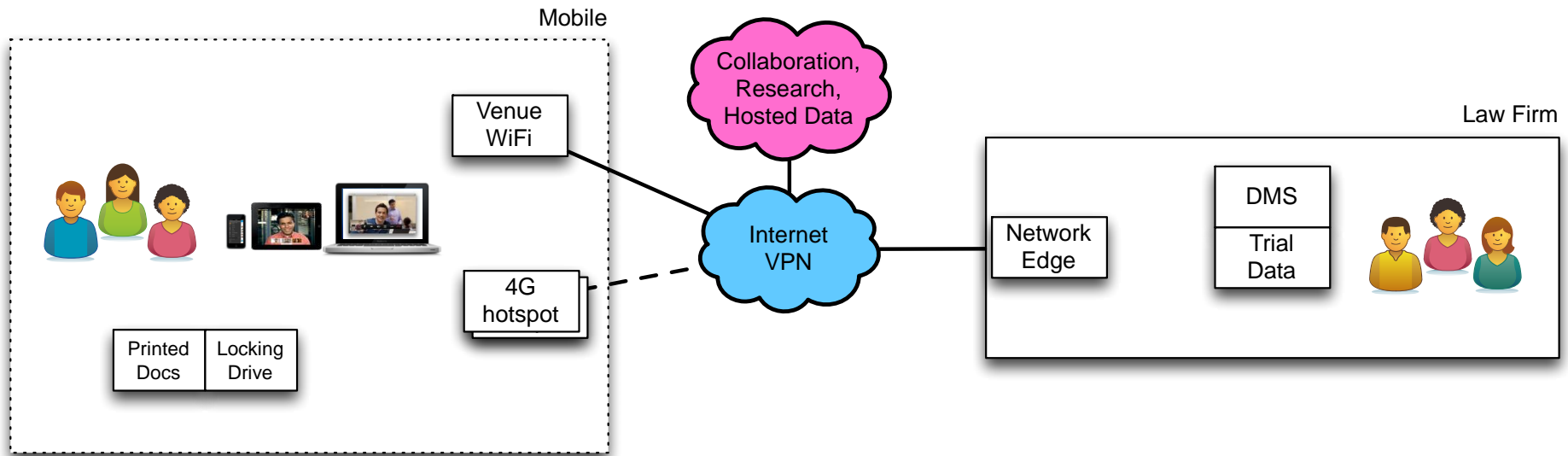
Redundancy

- ◆ Small
 - ◆ 4G hotspot carrier redundancy
 - ◆ Battery pack
 - ◆ Printed documents
- ◆ Medium
 - ◆ Hotel network + secondary Internet circuit
 - ◆ Spare network equipment, printers, scanners, etc
 - ◆ Corporate head-end equipment (VPN, etc)
- ◆ Large
 - ◆ Redundant WAN circuits
 - ◆ Local servers & storage
 - ◆ IT support

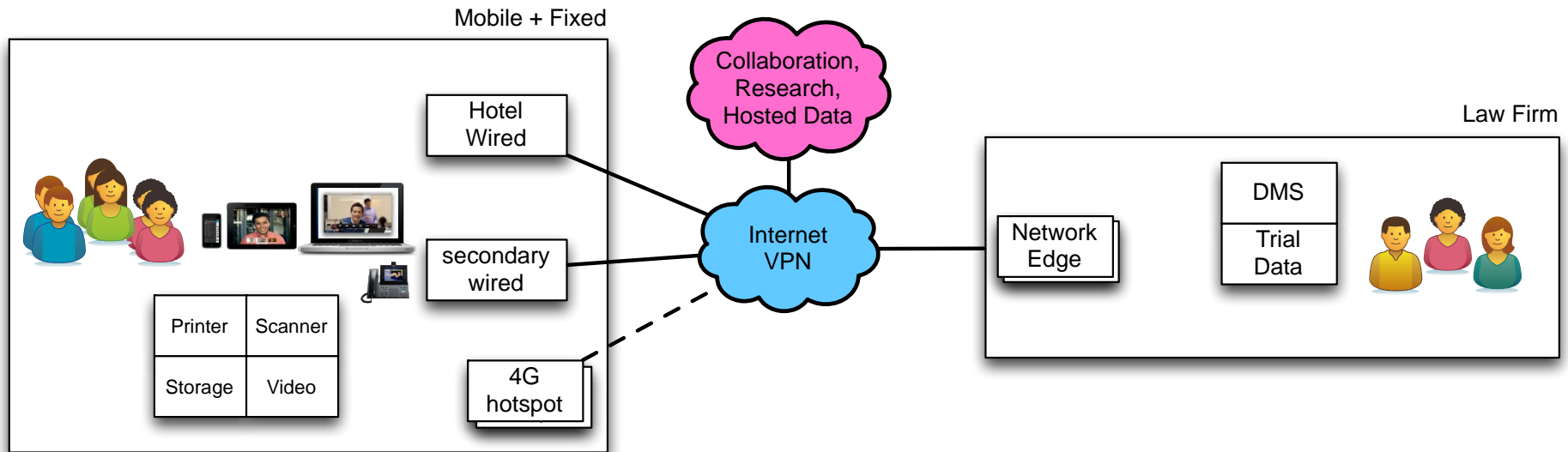
Cost Considerations

- ◆ Physical workspace
- ◆ Internet / WAN circuits
- ◆ Network & security equipment
- ◆ Phones, video conferencing, etc
- ◆ Server & storage hardware
- ◆ Support personnel
- ◆ Application & software licensing
- ◆ Purchased vs. rental

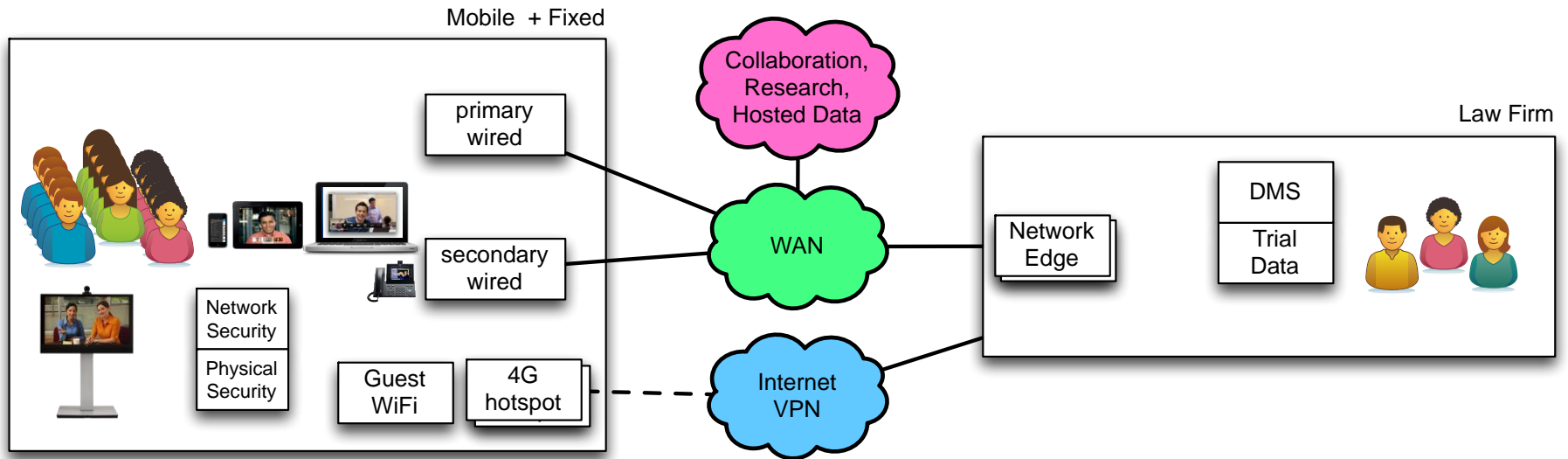
Small



Medium



Large



Q&A

Stop by Cisco Booth #207



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