

Law Departments & Cyber Security: The Scary Stuff

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#LDPG4

#ILTA13



Our Panel

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Disclaimer

- ◆ The views expressed are solely those of the presenters and should not be attributed to the presenters' corporation, firm, or clients
- ◆ This presentation is solely intended for educational purposes and in no way constitutes legal advice

Agenda for Today

- ◆ Overview
- ◆ Client Expectations
- ◆ Perspective - Your Data and Third Parties
- ◆ Best Practices
 - ◆ LegalSEC “Top Ten” & so much more...

Overview - Regulatory Environment

- ◆ Industry Issues & Ethics
 - ◆ Financial, Healthcare, Government, Critical Infrastructure
- ◆ Competition amongst firms
- ◆ Why “now” - recent regulations
- ◆ Targeted attacks on law firms

INTERNET LAW

Law Firm, Police Hit By Hack Attacks; Lawyer Cell Phone Records Reportedly Accessed

Posted Feb 6, 2012 3:00 PM CDT

By **Martha Neil**

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China Hacking Report Raises Security Alarm at Firms

By **Jessica Seah**
The Asian Lawyer

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March 1, 2013

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The blockbuster report on Chinese hacking last week by U.S. cybersecurity firm Mandiant focused attention on the security of data held by governments and big corporations—and by law firms.

The report linked hacking of 141 entities, mainly in the United States, to a Chinese military unit based in a suburban Shanghai neighborhood. Four of those entities were law firms. Mandiant general counsel Shane McGee declined to name them, but says law firms, which store all kinds of sensitive information for a wide variety of clients, make ideal targets for hackers.

"By targeting large law firms, hackers can obtain information about hundreds or thousands of clients. To some extent, it's a one-stop shop for the information."



Maxim Kazmin - Fotolia.com



A Los Angeles law firm representing a company suing China for allegedly stealing its software code announced its computers have come under a cyber-attack that originated in the Asian nation and that the FBI is investigating the attempted intrusion.

[See our original post about the lawsuit against China here].

Gipson Hoffman & Pancione, which is represented by Barbara-based CYBERSitter, LLC in a \$2.2 million lawsuit against China that was announced last week, said the "Trojan" code enabling the takeover of several targeted customers' computers was often allow the server to be accessed. It has not yet been identified.

LegalTech Day Three: FBI Security Expert Urges Law Firm Caution

By **Evan Koblentz** | Contact | All Articles

Law Technology News | February 1, 2013

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A computer security expert from the Federal Bureau of Investigation pulled no punches at LegalTech New York on Thursday. "We have hundreds of law firms that we see increasingly being targeted by hackers," **Mary Galligan** said.

Galligan, of the agency's New York office, is special agent in charge of cyber and special operations. "The FBI puts great importance on this issue," she said, while filling in for scheduled speaker **Ray Kelly**, NYPD chief, who was unable to attend the conference.

Client Expectations

- ◆ Law Firm Partners as Service Providers
 - ◆ aka Vendors
 - ◆ ...and don't forget about THEIR vendors!

- ◆ What do your clients think about your ability to protect data?
 - ◆ Potential for strained relationships
 - ◆ Firm embarrassment if the client really is paying attention?
 - ◆ What is required under data protection and data destruction agreements?

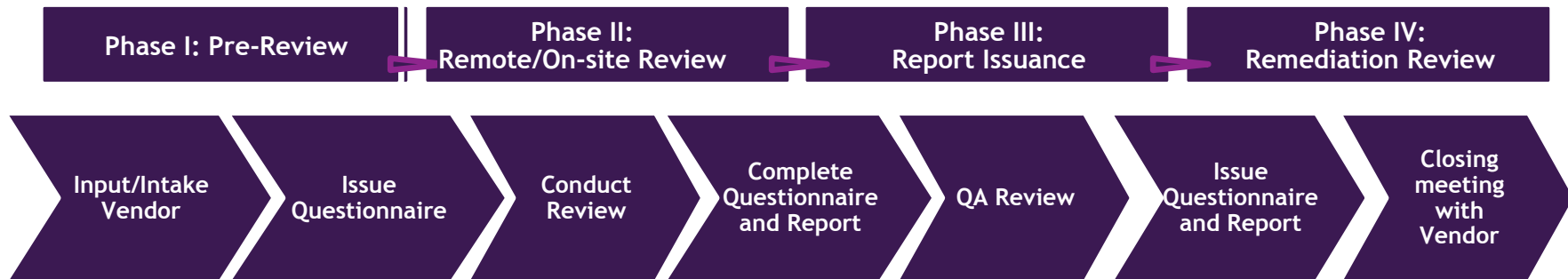
Perspective - Your Data and Third Parties

- ◆ Vendor Management
 - ◆ RFP Process
 - ◆ Information Security vs. Governance
 - ◆ Tactical Steps to support Management Strategy

Risk
Assessment

Audits

- What does an Audit entail?



- What questions are asked?

- How detailed should responses be?

Best Practices for Law Firms

- ◆ Adopt and enforce a security controls framework
 - ◆ LegalSEC “Top Ten” - a place to start
- ◆ Implement applicable controls
- ◆ Streamline the Audit procedure
 - ◆ Respond Consistently
- ◆ Perform periodic self-assessments

LegalSEC “Top Ten”

1. Patch Management
2. Elevated Privilege Controls
3. Multi-Factor Authentication
4. Leverage all Security Tools
5. Application Whitelisting
6. Security Web/Email Gateways
7. Utilize Peer Networks
8. Intrusion Detection/Prevention
9. Updated Policies
10. Security Awareness

More Best Practices

- Risk Management process
- Data Classification
- Data intake
- Data destruction
- Third party access
- Incident Response
- Testing / Auditing
- Insurance

What does the Future hold?

- ◆ Evolving LegalSEC Standards
 - ◆ What constitutes an acceptable baseline?
- ◆ Will Certification become the norm?
 - ◆ ISO 27001, BITS, COBIT, PCI-DSS, SSAE-16, HIPAA Privacy and Security rules.
- ◆ Other Legal authorities & standards
 - ◆ State Bars and ABA
- ◆ Impact to Cloud environments

References & Resources

- ◆ ILTA, of course - ask your Legal Information Security Council (LegalSEC) peers!
 - ◆ www.iltanet.org
- ◆ ISO 27001
 - ◆ www.27000.org
- ◆ US Dept. of Homeland Security
 - ◆ www.us-cert.gov
- ◆ Australian Dept. of Defense “Top 35”
 - ◆ www.dsd.gov.au/infosec
- ◆ Health Information Privacy and Security
 - ◆ www.hhs.gov/ocr

Law Firm Hacks

- ◆ http://www.abajournal.com/news/article/unaware_that_anonymous_hacking_group_existed_until_friday_law_firm_partner/
- ◆ <http://www.atlawblog.com/2011/03/report-ks-attacked-by-hackers/>